

Date: March 27, 2017

To: All CMO, Montefiore Care Management (CMO) and University Behavioral Associates (UBA) Staff

From: Kathleen Byrne, RN, MPH Associate Vice President, Care Management

CC: John R. Williford, Vice President of Operations, Network Care Management

Subject: ANNUAL AFFIRMATIVE STATEMENT ABOUT INCENTIVES

The CMO and UBA are dedicated to ensuring the delivery of appropriate care to all Health Plan delegated members.

The purpose of this memo is to reinforce the CMO's and UBA's practice of basing Case Management (CM) and Utilization Management (UM) Decisions on the appropriateness of care, services and the existence of Health Plan Coverage.

The National Committee for Quality Assurance (NCQA) UM 4: Appropriate Professionals Element G: Affirmative Statement About Incentives requires organizations to distribute a statement to all members, all practitioners, providers and employees who make CM and UM decisions, affirming the following:

1. Decision making is based only on appropriateness of care and service and existence of coverage.
2. CMO/UBA does not specifically reward practitioners or other individuals for issuing denials of coverage.
3. Financial incentives for CM and UM decision makers do not encourage decisions that result in underutilization.